PRIVACY POLICY

When connecting to the Metaverse Radio stream, your IP address will be sent to our radio service provider for us to track listening trends and provide licensing bodies with royalty reports. Once our service provider receives your IP it is immediately anonymized, deleted, and becomes untraceable. This data is never sold on or passed to other companies.

The Metaverse Radio iOS App does not collect any user data when installed or launched on your device.

The Metaverse Radio Android App does not collect any user data during use. In order to provide audio control during Phone App use, the App will monitor the 'state' of the phone App (Idle, in call, call ended) if applicable on your device. At no point will the App be able to listen in or derive phone numbers or data. The Android App also requires access to local storage. This is to store its configuration for faster launch times.

The Metaverse Radio website (https://metaverse.radio) receives, collects, and stores any information you enter or provide and collects the Internet Protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. This site may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. This site may also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile. If you conduct a transaction on this site, as part of the process, this site collects personal information you provide such as your name, address, and email address. Your personal information may be used for the specific reasons stated above only. This site collects such Non-personal and Personal Information for the following purposes: 1) to provide and operate services; 2) to provide Users with ongoing customer assistance and technical support;3) to be able to contact Visitors and Users with general or personalized service-related notices and promotional messages; 3) to create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which may be used to provide and improve respective services; 4) to comply with any applicable laws and regulations.

The Metaverse Radio website is hosted on the Wix.com platform. Wix.com provides this online platform that allows this site to sell (if applicable) products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. Wix.com stores your data on secure servers behind a firewall. All direct payment gateways offered by Wix.com and used by this site adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers. If applicable, we may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.